

Georgia Behavioral Health Payer Cheat Sheet

Provider services phone numbers and web pages for therapists and psychiatrists

Private Insurance in Georgia

Provider	Provider services phone	Provider services web page
Aetna	888-632-3862 Non-Medicare plans 800-624-0756 Medicare plans Behavioral health: use the number on the member ID card	aetna.com/health-care-professionals/contact-aetna
Ambetter (Peach State Health Plan)	877-687-1180 Provider services	ambetterhealth.com/en/ga/provider-resources
Anthem Blue Cross and Blue Shield	800-676-2583 Provider Services	anthem.com/ga/provider/.../contact-us
Carelon Behavioral Health	800-397-1630 Provider services 800-888-3944 Claims questions	carelonbehavioralhealth.com/providers/contact-us
Cigna	800-882-4462 Medical and dental provider line 800-926-2273 Behavioral	cigna.com/health-care-providers
Oscar	855-672-2755 Provider services, option 4	provider.hioscar.com/contact-us
United Behavioral Health (Optum)	877-614-0484 Behavioral health and substance use, 24/7	uhcprovider.com/en/contact-us
UnitedHealthcare	800-600-9007 Medicare Advantage and Community Plan 888-478-4760 Individual exchange plans 800-291-2634 All Savers	uhcprovider.com/en/contact-us

Medicare in Georgia

Provider	Provider services phone	Provider services web page
Palmetto GBA, Jurisdiction J Part B Medicare Administrative Contractor for Georgia, Alabama and Tennessee	877-567-7271 Provider Contact Center TTY 877-467-7516 Mon–Fri, 8 a.m.–6 p.m. ET Covers general inquiries, provider enrollment, EDI and eServices	Palmetto GBA JJ Part B contact page

Medicaid in Georgia

Provider	Provider services phone	Provider services web page
Georgia Department of Community Health Georgia Medicaid (Gainwell portal)	(770) 325-9600 Provider Contact Center (800) 766-4456 Provider Contact Center No separate enrollment line is listed	mmis.georgia.gov/provider-contact-information

Have this ready before you call: patient name, date of birth and address as on the card · your NPI and tax ID · date of service, CPT code and billed amount · the claim number from the payer portal.

Tired of calling insurance companies? MCM South does it for psychotherapists and psychiatrists. Get a Free Quote

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Checked October 2026 against each payer's official provider page. Numbers change. Confirm with the payer before relying on one.
 Operational guidance, not legal advice. Blue Cross Blue Shield is a federation of independent companies, so only the Georgia licensee applies.
 Full directory: mcmsouth.com/insurance-companies-contact